

TODAY'S AGENDA

1	HAYS' FUTURE AT THE HEART OF THE WORLD OF WORK	Alistair Cox – Chief Executive
2	STRATEGY IN ACTION CASE STUDIES	
	i) Differentiating via great customer service	Steve Weston – Chief Customer Officer
	ii) Structural growth opportunities in the enterprise client market	Matt Dickason – Global MD, Talent Solutions Alex Heise – COO, EMEA
	iii) Delivering £500m & beyond in Technology fees	James Milligan – Global Head of Technology David Brown – CEO, USA
	iv) Doubling our profit in Germany	Dirk Hahn – CEO, Germany & EMEA Christoph Niewerth – COO, Germany
	v) Significant opportunities in ANZ and UK&I	Nick Deligiannis – MD, Australia & New Zealand Simon Winfield – MD, UK & Ireland
	vi) Capitalising on opportunities through our people	Sandra Henke – Global Head of People & Culture
3	FINANCIAL ASPIRATIONS TO FY27	James Hilton – Group Finance Director (<i>Designate</i>)
4	SUMMARY & CONCLUSIONS	Paul Venables – Group Finance Director
5	Q&A, FOLLOWED BY DRINKS AND CANAPÉS	