

Hays plc interim results

6 months ended 31 December 2006

Australia
Austria
Brazil
Belgium
Canada
China
Czech Republic
France
Germany
Ireland
Italy
Japan
Luxembourg
Netherlands
New Zealand
Poland
Portugal
Singapore
Slovakia
Spain
Sweden
Switzerland
United Arab Emirates
United Kingdom

Developing an international network for
Specialist Recruitment



- **Highlights (Bob Lawson, Chairman)**
- Financial review (Paul Venables, Finance Director)
- Operating review (Denis Waxman, Chief Executive)
- Outlook & summary (Denis Waxman, Chief Executive)

Financial summary

| 6 months ended 31 December | 2006 £m | 2005 £m | growth actual | growth LFL* |
|----------------------------|------------|------------|------------------|----------------|
| Net fees** | 297.2 | 259.1 | + 15% | +14% |
| Operating profit** | 102.2 | 94.1 | + 9% | +11% |
| Profit before taxation** | 100.3 | 94.6 | + 6% | |
| Earnings per share** | 4.73p | 4.16p | + 14% | |
| Cash from operations | 98.6 | 83.9 | + 18% | |
| Dividends per share | 1.60p | 1.45p | + 10% | |

*Like-for-like ('LFL') growth is organic growth at constant currency. No adjustment made for the one less trading day in 2006 versus 2005.

**Continuing activities only.

Highlights

- Good operating performance:
 - + 14% like-for-like net fee growth*
 - + 11% like-for-like operating profit growth*
- Excellent overseas performance with operating profits up 36%*
- 26% increase in net fees from perm business
- Strong UK&I perm performance offset by weak UK&I temp performance
- Strong cash from operations of £98.6m up 18%
- 14% increase in earnings per share from continuing activities
- 10% increase in interim dividend per share
- Acquisition of James Harvard for initial £24m

*Like-for-like ('LFL') growth is organic growth at constant currency for continuing activities only. No adjustment is made for the one less trading day in 2006 versus 2005.

- Highlights (Bob Lawson, Chairman)
- Financial review (**Paul Venables, Finance Director**)
- Operating review (Denis Waxman, Chief Executive)
- Outlook & summary (Denis Waxman, Chief Executive)

Income statement

| 6 months ended 31 December | 2006 £m | 2005 £m | growth actual | growth LFL* |
|-------------------------------|-----------------|------------|------------------|----------------|
| Turnover | 1,002.3 | 888.7 | + 13% | |
| Net fees | 297.2 | 259.1 | + 15% | + 14% |
| Profit from operations | 102.2 | 94.1 | + 9% | + 11% |
| Net finance (cost) / income | (1.9) | 0.5 | | |
| Profit before tax | 100.3 | 94.6 | + 6% | |
| Tax | (31.3) | (29.6) | | |
| Profit after tax | 69.0 | 65.0 | + 6% | |
| <i>Number of trading days</i> | 127 days | 128 days | | |

*Like-for-like ('LFL') growth is organic growth at constant currency for continuing activities only. No adjustment is made for the one less trading day in 2006 versus 2005.



Like-for-like ('LFL') and headline growth

| Period ended 31 December 2006 | growth actual % | growth LFL %* |
|-------------------------------|-----------------|---------------|
| Net fees | | |
| United Kingdom & Ireland | 8% | 6% |
| Asia Pacific | 24% | 28% |
| Continental Europe & RoW | 43% | 44% |
| | 15% | 14% |
| Operating profit | | |
| United Kingdom & Ireland | 0% | 1% |
| Asia Pacific | 21% | 28% |
| Continental Europe & RoW | 56% | 58% |
| | 9% | 11% |

*Like-for-like ('LFL') growth is organic growth at constant currency for continuing activities only. No adjustment is made for the one less trading day in 2006 versus 2005.

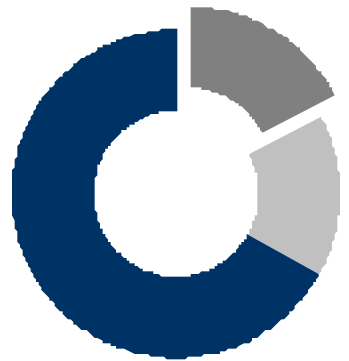
Performance by region*



United Kingdom & Ireland

| | | |
|------------------|----------------|------------|
| Net fees | £198.7m | +6% |
| Op profit | £67.5m | +1% |

- Mixed result
- Strong perm business performance
- Weak temp business performance primarily in the public sector



Asia Pacific

| | | |
|------------------|---------------|-------------|
| Net fees | £51.4m | +28% |
| Op profit | £24.4m | +28% |

- Continued excellent performance in temp and perm businesses
- Strengthened market leading position in Aus, NZ
- China & Hong Kong trading in line with plan



Continental Europe & RoW

| | | |
|------------------|---------------|-------------|
| Net fees | £47.1m | +44% |
| Op profit | £10.3m | +58% |

- Outstanding performance
- Impressive growth in all territories
- Conversion rate improved despite significant investment in consultants and infrastructure

*Note: Numbers are for 6m ended 31 December 2006. Percentages are like-for-like ('LFL') growth which is organic growth at constant currency for continuing activities only. No adjustment is made for the one less trading day in 2006 versus 2005. Charts show net fees by region

Review of Group permanent and temporary businesses

Permanent placement business

+26% net fee growth

+15% volume growth

+10% average perm fees

- Strong performance across all regions
- Wage inflation was c4% - 5%

£140m
(47% of net fees)

£157m
(53% of net fees)

Temporary placement business

+6% net fee growth

+10% volume growth

-80 bps margin reduction

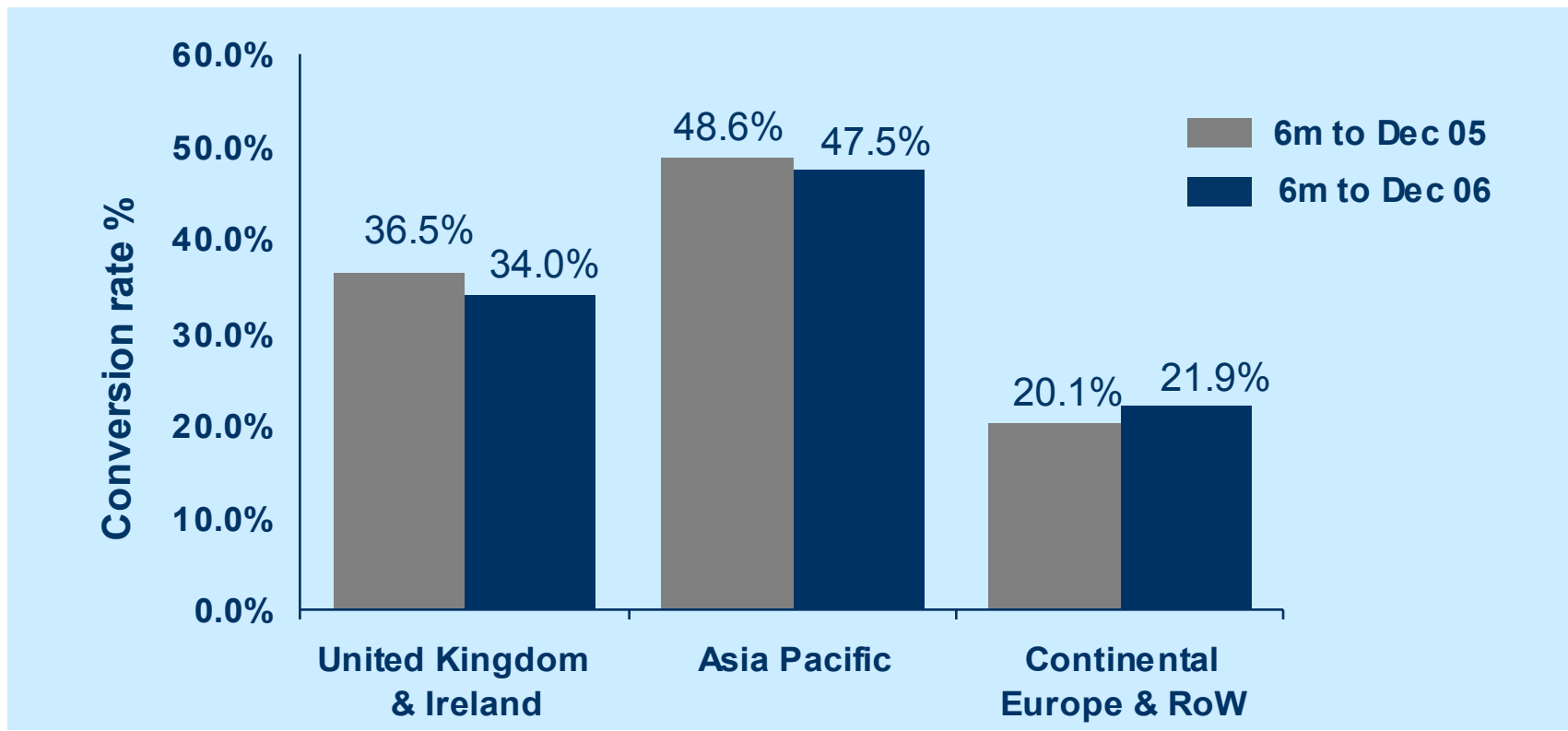
- Strong performance overseas
- Margin reduction due to margin pressure in the UK, primarily in the public sector

→ **Strong Group performance except for UK temporary business**

Growth rates and margin change are for 6 months ended 31 December 2006 versus 6 months ended 31 December 2005. Chart shows net fees by type



Group conversion rate*



→ Group CR% at 34.4% (2005: 36.3%) due to reduction in UK temp margin

*Conversion rate is the proportion of net fees converted into operating profit

Finance (charge) / income and taxation

| 6 months ended 31 December (£m) | 2006 | 2005 |
|--------------------------------------|--------------|-------|
| Finance (charge) / income | | |
| Net interest charge on (debt) / cash | (2.7) | - |
| IAS 19 pension income | 1.1 | 0.5 |
| PPF Levy | (0.3) | - |
| Net finance (charge) / income | (1.9) | 0.5 |
| Taxation | | |
| Effective tax rate | 31.2% | 31.3% |

→ Full year guidance for net finance charge: £(5)m - £(6)m

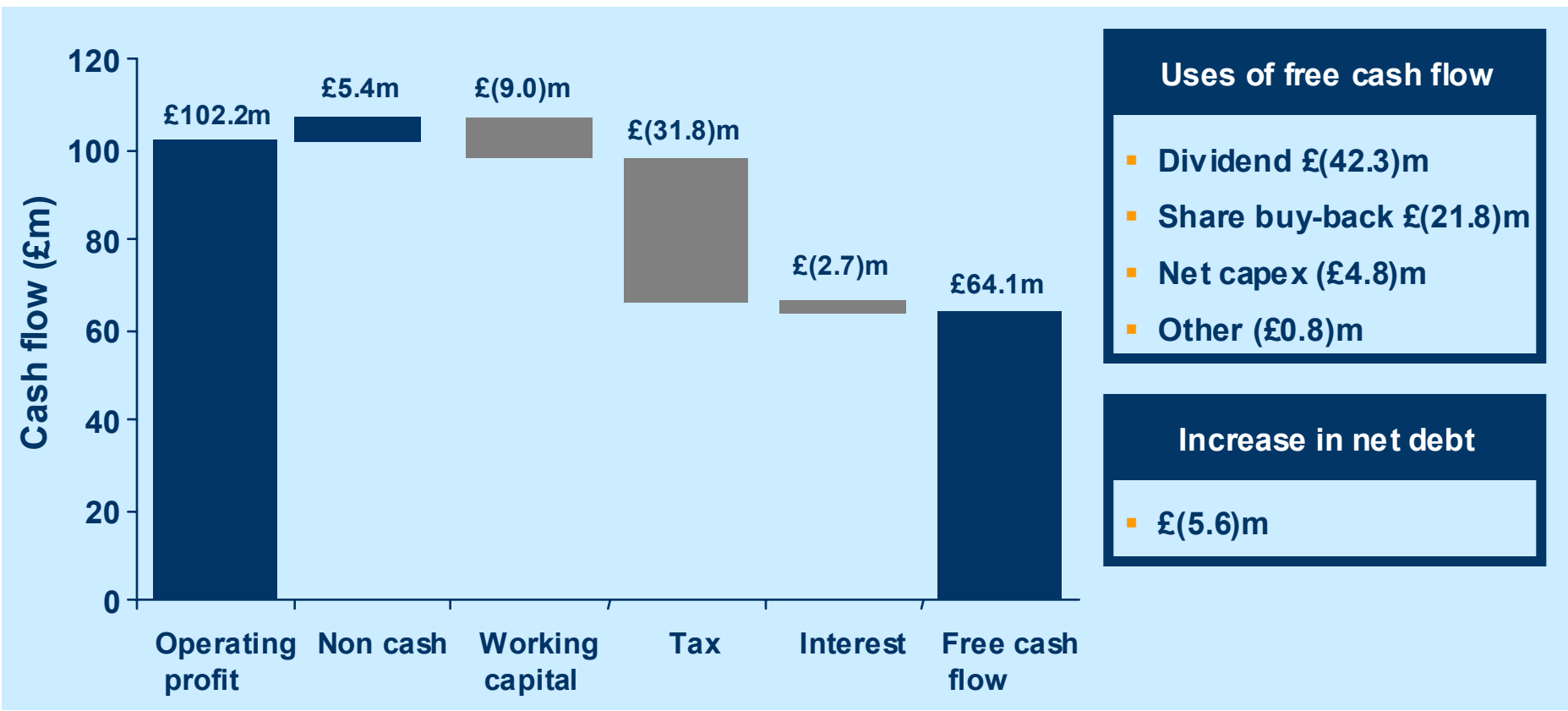
Earnings per share

| 6 months ended 31 December | 2006 | 2005 | growth |
|---|--------|--------|--------|
| Basic earnings from continuing activities | £69.0m | £65.0m | 6% |
| Weighted average number of shares | 1,457m | 1,564m | (7)% |
| Basic earnings per share from continuing activities | 4.73p | 4.16p | 14% |

Memo

| | |
|-------------------------------------|--------|
| Shares in issue at 31 December 2006 | 1,462m |
| Shares in issue at 22 February 2007 | 1,456m |

Cash flow analysis



→ Free cash flow of £64.1m (pre capex)

Balance sheet

| £m | 31 Dec 2006 | 30 June 2006 |
|----------------------------------|----------------|-----------------|
| Goodwill and intangibles | 124.1 | 127.8 |
| Property, plant & equipment | 21.1 | 20.1 |
| Net deferred tax | 31.9 | 21.3 |
| Net working capital | 137.4 | 121.3 |
| Tax liabilities | (49.8) | (49.4) |
| Retirement benefit obligations | (88.9) | (55.9) |
| Provisions and other liabilities | (58.9) | (64.9) |
| | 116.9 | 120.3 |
| Net debt | (82.6) | (77.0) |
| Net assets | 34.3 | 43.3 |

Interim dividend and share buy-back

| Dividend | 2006 | 2005 | growth |
|------------------|-------|-------|--------|
| Interim dividend | 1.60p | 1.45p | 10% |

Payable on 25 May 2007 to shareholders on the register at 20 April 2007

| Share buy-back | shares | total cost (£m) | % of issued capital* |
|--|--------|-----------------|----------------------|
| Share buy-back up to 30 June 2006 | 267.8 | 343.3 | 15.4% |
| Share buy-back in 6 months ended 31 Dec 06 | 11.2 | 15.4 | 0.6% |
| Total share buy-back to 31 Dec 06 | 279.0 | 358.7 | 16.0% |
| <i>Memo: shares bought back since period end</i> | 6.0 | 9.6 | 0.4% |

→ Share buy-back guidance: £50m - £75m pa for 3 years to June 2009

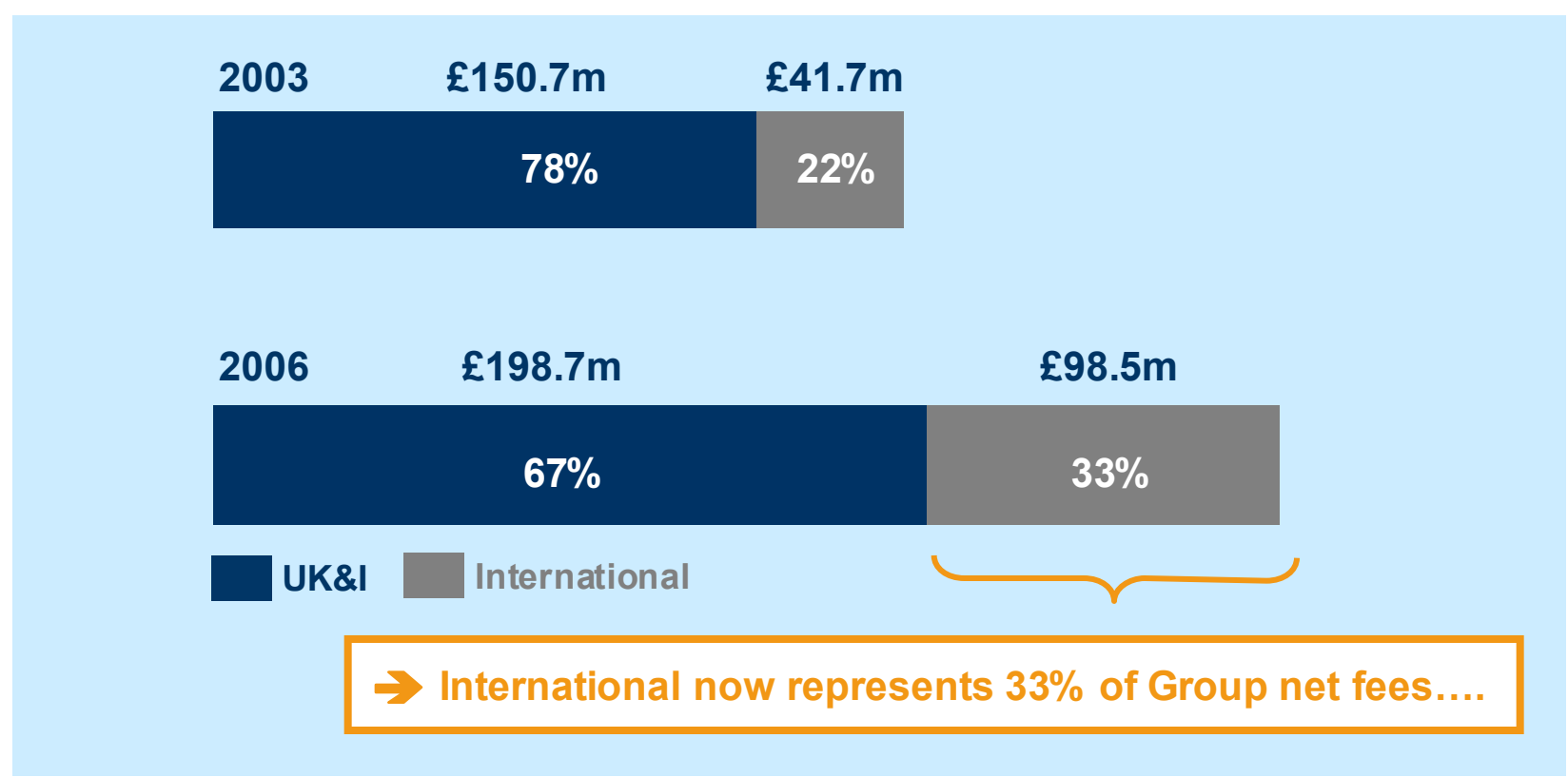
*based on 1,735.9m shares

Financial summary

- Good net fee growth
 - particularly in our International business
- Good operating profit performance
 - particularly in the permanent placement business
- Strong free cash flow
 - good increase in dividend
- Strong balance sheet
 - share buy-back programme continuing

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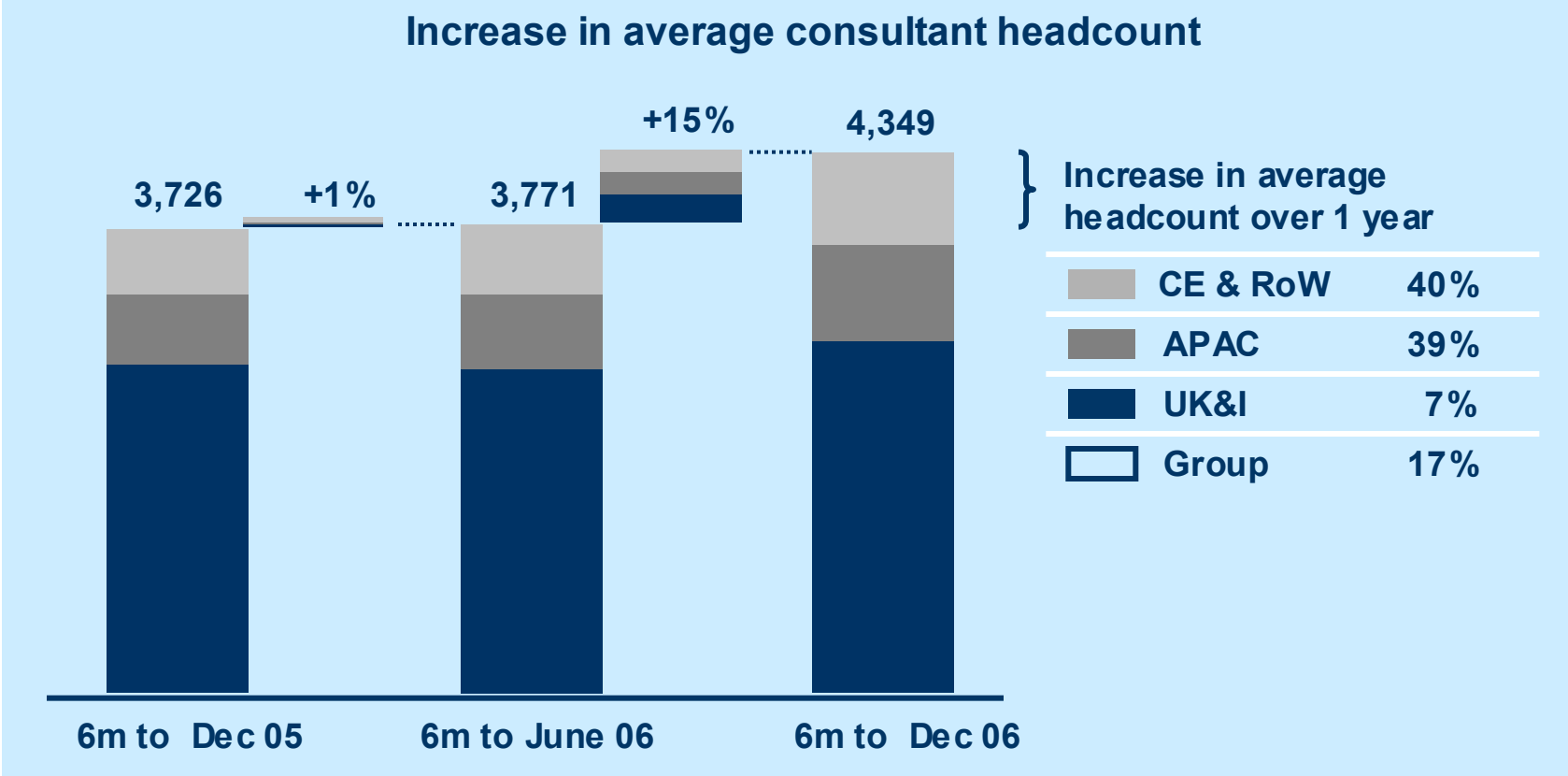
Net fees by region



→ and 34% of Group profits (2003: 15%)

Periods represent 6 months ended 31 December 2003 and 6 months ended 31 December 2006

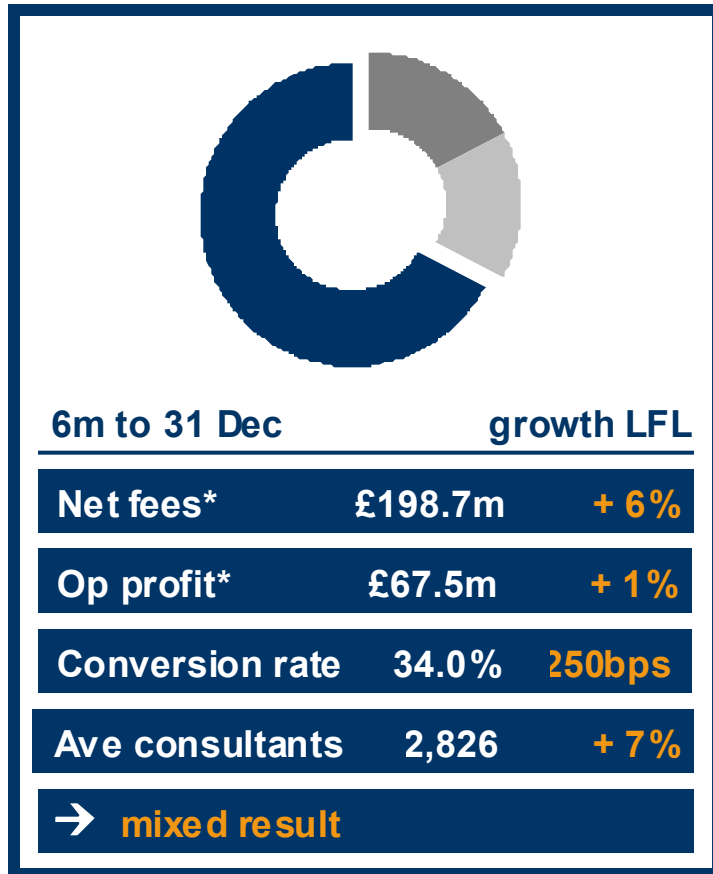
Investment in recruitment consultants



→ Investment in consultants has accelerated significantly

Consultant numbers represent average numbers and percentage increases in average consultants period on period

United & Kingdom & Ireland review



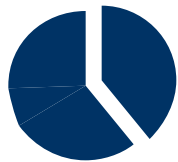
- Strong perm business performance with 18% net fee growth
- Weak temp business performance due to challenging market conditions, primarily in the public sector resulting in:
 - reduction in temp margin primarily in the public sector (public sector is c35% of the UK&I temp business)
 - low volume growth
- Good increase in rate of consultant intake since July 2006 positions us for an improved performance in the second half

→ Investment positions us for improved performance in second half

*Note: Like-for-like ('LFL') growth represents organic growth at constant currency for 6m ended 31 Dec 2006 versus 6m ended 31 Dec 2005 for continuing activities only. Consultant numbers represent average numbers and percentage increase in average consultants for 6m ended 31 Dec 2006 versus 6m ended 31 Dec 2005

United Kingdom & Ireland review by specialist activity

Accountancy & Finance



| | 6m to 31 Dec | growth LFL |
|-------------|--------------|------------|
| Net fees* | £77.6m | + 1% |
| Op profit* | £31.5m | - 3% |
| Consultants | 1,054 | 0% |

- **Issue:** weak temp performance due to margin reduction primarily in the public sector, and poor volumes
- **Actions:**
 - increasing focus and consultant investment on perm business
 - shifting focus and consultant investment in temp business more to private sector
 - enforcing tight pricing discipline
- Positioned for improved second half performance

Construction & Property



| | 6m to 31 Dec | growth LFL |
|-------------|--------------|------------|
| Net fees* | £54.4m | + 7% |
| Op profit* | £22.4m | + 4% |
| Consultants | 894 | + 19% |

- Despite largest public sector exposure, Construction & Property results have been more resilient benefiting from:
 - earlier investment in consultants
 - temp margin stabilising in Q2
- Improved second half performance expected

United Kingdom & Ireland review by specialist activity

Information Technology



| | 6m to 31 Dec | growth LFL |
|-------------|--------------|------------|
| Net fees* | £15.8m | + 5% |
| Op profit* | £5.5m | + 2% |
| Consultants | 166 | + 8% |

- **Issue:** weak demand in larger accounts
- **Actions:**
 - more focus on the perm market
 - more focus on SME market
 - continue to roll out across Hays network

Other Specialist Activities



| | 6m to 31 Dec | growth LFL |
|-------------|--------------|------------|
| Net fees* | £50.9m | + 16% |
| Op profit* | £8.1m | + 9% |
| Consultants | 711 | + 6% |

- Strong contribution from HR, Recruitment Management Services, Banking and Legal
- Contact Centres and Healthcare poor
- Profit growth excluding Healthcare and Contact Centres businesses was 30%
- **Actions:**
 - investment in social care and other specialist activities

*Note: Like-for-like ('LFL') growth represents organic growth at constant currency for 6m ended 31 Dec 2006 versus 6m ended 31 Dec 2005 for continuing activities only. Consultant numbers represent average numbers and increases in average consultants for 6m ended 31 Dec 2006 versus 6m ended 31 Dec 2005

Asia Pacific review



6m to 31 Dec growth LFL

Net fees* £51.4m **+ 28%**

Op profit* £24.4m **+ 28%**

Conversion rate 47.5% **-110bps**

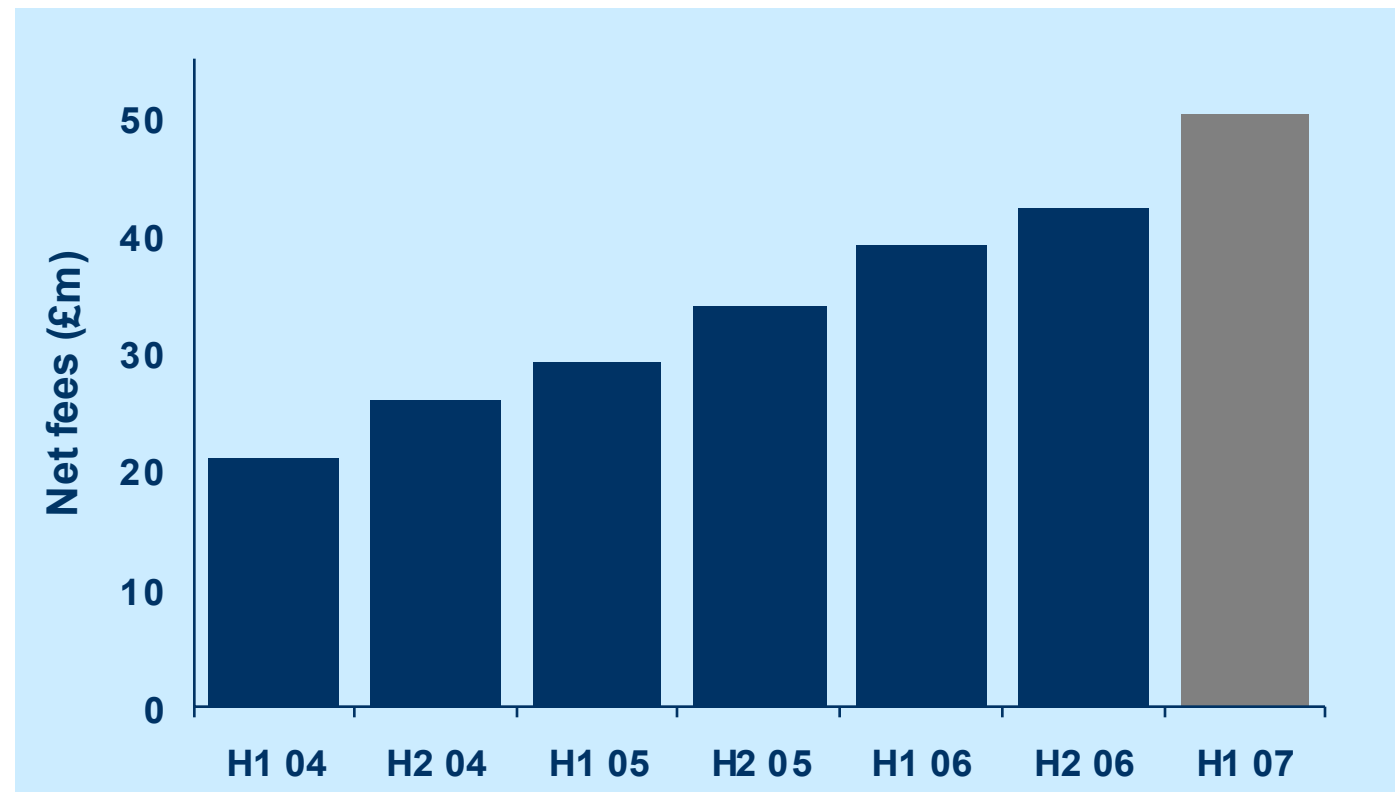
Ave consultants 775 **+ 39%**

→ **continued excellent progress**

- Excellent performance across key brands, Accountancy & Finance, IT and Construction & Property in both perm and temp businesses
- 39% increase in average number of consultants across the region
- Business progressing well in China & Hong Kong achieving break-even
- Opened in Singapore
- Conversion rate declined slightly due to investment in Asia
- Strengthened our market leading position in Australia & New Zealand

*Note: Like-for-like ('LFL') growth represents organic growth at constant currency for 6m ended 31 Dec 2006 versus 6m ended 31 Dec 2005 for continuing activities only. Consultant numbers represent average numbers and percentage increase in average consultants for 6m ended 31 Dec 2006 versus 6m ended 31 Dec 2005

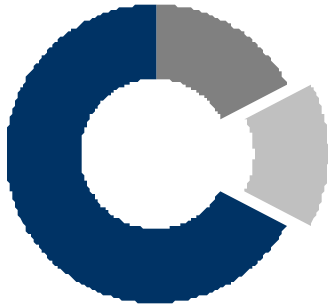
Australia & New Zealand organic net fee growth*



→ Consistently excellent growth in Australia & New Zealand

*Graph shows net fees on like-for-like ('LFL') basis which represents organic growth at constant currency

Continental Europe & RoW review



6m to 31 Dec growth LFL

Net fees* £47.1m **+ 44%**

Op profit* £10.3m **+ 58%**

Conversion rate 21.9% **+180bps**

Ave consultants 747 **+ 40%**

→ **outstanding performance**

- All countries contributed to outstanding performance across both permanent and temporary markets
- 10 countries achieved net fee growth of > 25%
- Increased market share
- Conversion rate up 180 bps despite significant investment
- Developments in the period included:
 - 40% increase in average number of consultants
 - started operations in Brazil (first entry into Latin America)
 - new regional management structure implemented
 - investment in infrastructure to support growth

Note: Like-for-like ('LFL') growth represents organic growth at constant currency for 6m ended 31 Dec 2006 versus 6m ended 31 Dec 2005 for continuing activities only. Consultant numbers represent average numbers and percentage increase in average consultants for 6m ended 31 Dec 2006 versus 6m ended 31 Dec 2005

Continental Europe & RoW: impact of investment

| 6 months ended 31 December £m | 2005 | new offices & activities* | existing business | 2006 |
|--------------------------------------|--------|--|----------------------|--------|
| Net fees | 32.9 | 5.0 | 9.2 | 47.1 |
| <i>Growth in net fees**</i> | | 15% | 28% | 44% |
| Costs | (26.3) | (4.7) | (5.8) | (36.8) |
| Operating profit / (loss) | 6.6 | 0.3 | 3.4 | 10.3 |
| Average consultants | 533 | 114 | 100 | 747 |
| <i>Growth in average consultants</i> | | 21% | 19% | 40% |

→ Significant investment in Continental Europe & RoW

*New offices and activities are since 31 December 2004; **growth in net fees is presented on a like-for-like basis which represents organic growth at constant currency

Continental Europe & RoW highlights by country

| Relative size | Country (ranked by fees) | growth * (6m to 31 Dec 06) | | 3 yr (CAG%) Net fees | growth drivers in 2006 |
|---------------|-----------------------------|-------------------------------|-----------|----------------------------|----------------------------------|
| | | Net fees | Op profit | | |
| | Germany | 27% | 21% | 34% | Market share & structural growth |
| | France | 39% | 310% | 25% | Expanding into the provinces |
| | Canada | 65% | 632% | 50% | New consultants impacting |
| | Netherlands | 62% | 188% | 29% | Improved business performance |
| | Spain | 127% | 279% | 102% | Gaining market share |

→ Excellent performance across all countries

*Percentages represent Like-for-like ('LFL') growth which is organic growth at constant currency for 6m ended 31 Dec 2006 versus 6m ended 31 Dec 2005 for continuing activities only.

James Harvard acquisition

Profile

Specialist Recruitment business

Consideration

Upfront & deferred (estimate) £24m + ~ £19m*

Financials (YE Dec 2006 estimates)

Net fees & operating profit ~ £10.7m & ~ £3.0m

Sectors

- Pharma / IT Financial Services



Regions

- UK / overseas - mostly Japan



Focus

- Temp / perm businesses



Management

- Experienced, depth, track record of growth

* Level of deferred consideration dependent on next 3 year performance

The opportunity

Pharmaceutical sector

- ~ 400,000 pharma professionals worldwide
- Opportunity to roll out across Hays' European network**

IT Financial Services

- Hays currently has the customer relationships in this sector
- Opens up new segment for Hays in the senior IT Financial Services sector**

Japan

- 3rd largest specialist recruitment market in the world
- 2nd largest economy in the world
- Platform to roll out Hays core sector businesses**

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Outlook

| Net fee growth since start of January 2007 | | growth % LFL* |
|---|--------------------------|------------------|
|  | United Kingdom & Ireland | +9% |
|  | Asia Pacific | +29% |
|  | Continental Europe & RoW | +36% |
| | Group | +16% |

→ “Since the start of January, the Group has continued to generate good levels of growth with net fees ahead of the comparable period last year by 16% on a like-for-like basis*. Overall, the Group’s performance for the year ending 30 June 2007 continues to be in line with the Board’s expectations”

*Like-for-like ('LFL') is organic growth at constant currency versus the comparable period

Summary

- **Good results**
- **Overseas now represents 33% of net fees**
- **Investment in consultants**
- **Positive start to the second half**

- Highlights (Bob Lawson, Chairman)
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- Outlook (Denis Waxman, Chief Executive)
- **Appendices**

Segmental summary

6 months ended 31 Dec

| £m | Net fees | | | | Operating profit | | | |
|-----------------------------|--------------|-------|---------------|-------------|------------------|------|---------------|-------------|
| | 2006 | 2005 | growth actual | growth LFL* | 2006 | 2005 | growth actual | growth LFL* |
| United Kingdom & Ireland | | | | | | | | |
| Accountancy & Finance | 77.6 | 77.3 | 0% | 1% | 31.5 | 32.6 | (3)% | (3)% |
| Construction & Property | 54.4 | 50.8 | 7% | 7% | 22.4 | 21.5 | 4% | 4% |
| Information Technology | 15.8 | 15.1 | 5% | 5% | 5.5 | 5.4 | 2% | 2% |
| Other Specialist Activities | 50.9 | 41.6 | 22% | 16% | 8.1 | 7.9 | 3% | 9% |
| | 198.7 | 184.8 | 8% | 6% | 67.5 | 67.4 | 0% | 1% |
| Asia Pacific | 51.4 | 41.4 | 24% | 28% | 24.4 | 20.1 | 21% | 28% |
| Continental Europe & RoW | 47.1 | 32.9 | 43% | 44% | 10.3 | 6.6 | 56% | 58% |
| Group | 297.2 | 259.1 | 15% | 14% | 102.2 | 94.1 | 9% | 11% |

Note: *LFL ('Like-for-like') growth is organic growth at constant currency for continuing activities only. No adjustment is made for the one less trading day in 2006 versus 2005.

A minor reclassification of 2005 UK net fees has increased 2005 Other Specialist Activities net fees by £1.2m and decreased the 2005 net fees for Construction & Property by £(0.5)m and Accountancy & Finance fees by £(0.7)m. This reclassification does not impact operating profit

Like-for-like summary*

| Period ended 31 December (£m) | 2005 | Fx impact | acquisition impact | growth LFL* | 2006 |
|-------------------------------|-------|-----------|--------------------|--------------------|-------|
| Net fees | | | | | |
| United Kingdom & Ireland | 184.8 | (0.1) | 2.5 | 11.5 | 198.7 |
| Asia Pacific | 41.4 | (2.2) | 1.2 | 11.0 | 51.4 |
| Continental Europe & RoW | 32.9 | (0.3) | - | 14.5 | 47.1 |
| | 259.1 | (2.6) | 3.7 | 37.0 | 297.2 |
| Operating profit | | | | | |
| United Kingdom & Ireland | 67.4 | (0.1) | (0.5) | 0.7 | 67.5 |
| Asia Pacific | 20.1 | (1.1) | - | 5.4 | 24.4 |
| Continental Europe & RoW | 6.6 | (0.1) | - | 3.8 | 10.3 |
| | 94.1 | (1.3) | (0.5) | 9.9 | 102.2 |

*LFL ('Like-for-like') growth is organic growth at constant currency for continuing activities only. No adjustment is made for the one less trading day in 2006 versus 2005



Exchange rates

| 6 months ended 31 December 2006 | Average | Closing |
|---------------------------------|---------|---------|
| Australian \$ | 2.48 | 2.49 |
| Euro € | 1.48 | 1.49 |

| Impact of a one cent change per annum | Net fees | Operating profit |
|---------------------------------------|----------|------------------|
| Australian \$ | £0.4m | £0.2m |
| Euro € | £0.5m | £0.1m |



Trading days

| Number of trading days | H1 | H2 | Year |
|------------------------|------------|------------|------------|
| 2006/07 | 127 | 125 | 252 |
| 2005/06 | 128 | 125 | 253 |
| 2004/05 | 129 | 124 | 253 |

Recruitment consultant headcount

| closing headcount as at period end | Dec 2006 | June 2006 | Dec 2005 | growth since June 2006 | growth since Dec 2005 |
|---------------------------------------|---------------------|--------------|-------------|---------------------------------|--|
| United Kingdom & Ireland | | | | | |
| Accountancy & Finance | 1,097 | 975 | 998 | 13% | 10% |
| Construction & Property | 906 | 805 | 749 | 12% | 21% |
| Information Technology | 176 | 150 | 148 | 17% | 19% |
| Other Specialist Activities | 730 | 649 | 647 | 13% | 13% |
| | 2,909 | 2,579 | 2,542 | 13% | 14% |
| Asia Pacific | 802 | 707 | 580 | 13% | 38% |
| Continental Europe & RoW | 816 | 657 | 572 | 24% | 43% |
| | 4,527 | 3,943 | 3,694 | 15% | 23% |

Note, as a result of refining the definition of consultants, we have restated the number of consultants as at 30 June 2006 and as at 31 Dec 2005.

Office network

| | Office locations | On-site locations | Back office locations | Total |
|---------------------|------------------|-------------------|-----------------------|-----------|
| At 30 June 2006 | 317 | 31 | 4 | 352 |
| Opened | 17 | - | - | 17 |
| Office mergers | (10) | - | - | (10) |
| At 31 December 2006 | 324 | 31 | 4 | 359 |

New office locations:

United Kingdom & Ireland: Truro, Camden, Newark, Livingston, Perth, Durham, Burton on Trent, Aberdeen, Glasgow, Rotherham, Runcorn, Workington

Continental Europe & RoW: Sao Paulo, Bratislava, Malmo

Asia Pacific: Singapore, Perth



Business units

| as at period end | Dec 2006 | June 2006 | Dec 2005 |
|---|---------------------|--------------|-------------|
| United Kingdom & Ireland | 507 | 460 | 443 |
| Asia Pacific | 153 | 150 | 145 |
| Continental Europe & RoW | 236 | 214 | 181 |
| | 896 | 824 | 769 |
| <i>Increase since the start of the period</i> | 9% | | |

UK Other Specialist Activities by net fees

6 months ended 31 December 2006

